



RGE Tech Tips from the Field – Client Edition

Executive Summary

iPad Essentials Seminar Trilogy

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Proposed Seminar Schedule

- Part 1 — Tuesday, July 14, 2026 @ 1:00 PM
- Part 2 — Tuesday, August 18, 2026 @ 1:00 PM
- Part 3 — Tuesday, September 15, 2026 @ 1:00 PM

All sessions are designed as presentation-style seminars (no device use required), supported by handouts, archives, and an optional one-on-one follow-up.

Series Overview

The iPad Essentials Trilogy is a three-part, senior-friendly educational series designed to help CSC members build confidence using their iPads — without jargon, pressure, or sales.

Rather than overwhelming participants in a single session, the series is intentionally paced across three sessions, allowing learning to feel calm, manageable, and reinforcing.

Each seminar stands on its own while also building naturally on the previous session.

Guiding Philosophy

Comfort first.

Understanding second.

Ownership third.

Participants are repeatedly reassured that:

- Confusion is normal
 - Curiosity is safe
 - Mistakes do not break the device
 - Help is always available
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July Seminar

iPad Essentials — Part 1: Getting Comfortable with Your iPad

Date & Time:

Tuesday, July 14, 2026 @ 1:00 PM

Seminar Focus

Part 1 is designed to remove fear and build comfort.

Participants are introduced to the iPad in a calm, pressure-free way, focusing on the basics that matter most in everyday use.

Topics include:

- Touch gestures (tap, swipe, scroll)
- Basic navigation and buttons
- Understanding the Home Screen
- What apps are and how they work
- Typing and simple interaction

The emphasis is not on doing things “right,” but on becoming comfortable enough to explore without hesitation.

Participants learn that:

- 👉 The iPad is not fragile
 - 👉 Mistakes are expected
 - 👉 There is always a way back
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August Seminar

iPad Essentials — Part 2: Photos, Apps & Finding Things Again

Date & Time:

Tuesday, August 18, 2026 @ 1:00 PM



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Seminar Focus

Part 2 focuses on the areas that cause the most everyday frustration.

Participants often ask:

- 👉 “Where did my photo go?”
- 👉 “Why do things move?”
- 👉 “How do I find something again?”

This session answers those questions clearly and calmly.

Topics include:

- How the Photos app works
- Why photos appear to move or duplicate
- Basic organization and navigation of apps
- Understanding how things are stored
- Simple ways to find items again

The goal is to replace confusion with clarity and confidence.

Participants begin to understand how the iPad organizes information, which reduces panic and builds trust in the device.

September Seminar

iPad Essentials — Part 3: Make It Yours, Make It Safe, Make It Useful

Date & Time:

Tuesday, September 15, 2026 @ 1:00 PM

Seminar Focus

Part 3 shifts from learning to ownership.

Participants are introduced to the practical tools that make the iPad truly useful in everyday life, along with the basics of safety and personalization.

Topics include:



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- Wi-Fi and staying connected
- Email basics and communication
- Understanding key settings
- What settings matter vs. what can be ignored
- Basic safety and security features
- Accessibility options for easier use

Just as important, participants learn:

- 👉 What they should adjust
- 👉 What they can safely ignore
- 👉 When to pause and ask for help

The goal is not technical mastery.

The goal is confidence, independence, and peace of mind.

Support Beyond the Seminars

To reinforce learning and reduce pressure, all sessions include access to:

- RGE Seminar Archives — recordings available for review anytime
- Printed handouts — no need to remember everything in one sitting
- Free Tech Tuesday one-on-one support
- Optional in-home assistance for personalized help

Participants are consistently reminded that learning technology is not a test, and no one is expected to master everything at once.

Why This Series Works for CSC Members

- Designed specifically for older adults
- Calm pacing and clear boundaries
- Reassurance-first teaching style
- No sales, no upselling
- Encourages independence while promoting smart support use. Members may attend one, two, or all three sessions without feeling behind.