

Tech Help: Where to Turn

START HERE. ASK FIRST. FIND THE RIGHT-SIZED HELP.

FIRST STOP: Cromwell Belden Public Library, right next door · 39 West Street · **(860) 632-3460**

Free computers, Wi-Fi, printing, and friendly librarians. Ask at the desk about computer help.

1. FREE HERE AT THE CENTER

(QUICK HELP • No Cost)

Tech Thursday

Drop in on the 1st or 3rd Thursday for 15–20 minutes of help with one quick question or small task.

Tech Tuesday

A 60-minute appointment for one focused problem or lesson.

How to Book

Sign up for Tech Tuesday at the front desk. One appointment every 4 weeks.

One Thing at a Time

Bring one problem or one lesson per visit so everyone gets a turn.

Guidelines, Not a “No”

A volunteer can often help identify the problem and suggest your next step.

CSC TIP: Volunteer sessions are always free. You're never expected to hire anyone.

2. CLASSES & LEARNING

(BUILD SKILLS • Your Own Pace)

★ Cromwell Belden Library

(860) 632-3460 · Free help; ask about free online learning.

Russell Library, Middletown

(860) 347-2528 · Free 30-min “Book a Librarian.”

Middletown Adult Ed

(860) 343-6044 · Computer & tech classes.

Manchester Adult Ed

(860) 647-5075 · Beginner-friendly classes.

Farmington Cont. Ed

(860) 404-0290 · Seasonal tech courses.

Hartford Public Library

(860) 695-6300 · Free online courses (card may be needed).

CT State CC, Middlesex

(860) 343-5800 · Software training (tuition-based).

CSC TIP: Schedules change by season. Call ahead.

3. REPAIRS & BIG JOBS

(PAID HELP • Call for Rates)

Geek Squad at Best Buy

Newington area · Setup, virus removal, data transfer, repairs.

Staples EasyTech

Middletown area · Setup, virus removal, data transfer.

uBreakiFix by Asurion

Newington, Manchester · Phone, tablet & computer repairs, screens & batteries.

Red Glen Electronics (RGE)

Middletown · **(860) 776-3306**

RGE4Help@gmail.com

In-home or remote help, coaching, printer & Wi-Fi. \$50/hr; **\$40/hr senior rate.** By appointment.

RGE's owner also volunteers here. Those sessions stay free.

CSC TIP: Get a written estimate before you hire anyone. Prices change often.

BIGGER THAN A VISIT?

Try columns 2 or 3

New computer setup & moving files

Reinstalling Windows/macOS or parts

Stubborn viruses & lost files

Weekly or from-scratch lessons

Whole-house Wi-Fi, smart TVs, cameras

New phone or carrier switch-overs

Regular check-ups & backups

WHICH ONE IS RIGHT FOR ME?

Quick question?

→ Tech Thursday

One problem?

→ Tech Tuesday

Want to learn?

→ Library & classes

Big job?

→ Paid repair help

You've got a plan!

FREE TO BORROW & READ

RGE Apprentice's Guide (beginners) & **RGE Workbook** (home reference). Pending library approval. Free online: redglenelectronics.com

▲ SAFETY REMINDERS

Hang up on surprise “tech support” calls. Never give passwords or remote access to an unexpected caller claiming to be tech support. If unsure, stop and ask.

CSC GOLDEN RULE: Like the greeting card table, 1 or 2 issues per CSC visit work great.

Big jobs (a whole stack) need classes & repairs.