



RGE Tech Tips from the Field – Client Edition

Topic: Learning Tech Basics Before Calling RGE

RGE Tech Skills: Beginner Training Guide

A "Pre-Session" Roadmap for Clients of Red Glen Electronics

To get the most out of your time with a **"Tech Tuesday" session or an RGE call**, we recommend exploring these free resources to sharpen your basic skills. These sites are safe, free, and designed for absolute beginners.

1. For Laptop & Computer Basics

Best for learning the mouse, keyboard, and how Windows or Mac works.

Website: <https://learnfree.org>

Suggested Lessons:

Computer Basics: How to turn it on and identify parts.

Mouse Tutorial: Practice clicking and dragging (interactive).

Windows Basics: How to find files and use the Start menu.

2. For iPhone & Tablet Basics

Best for learning how to touch, swipe, and use apps on your phone.

Website: <https://seniorplanet.org/>

Visit SeniorPlanet.org and use the "Tech Tips" search bar to find their iPhone starter guides, which use clear pictures to show you exactly which buttons to press.

3. Learning by Watching YouTube

Go to <https://www.youtube.com/@beginnersandseniorsguideto9539/search?query=cloud>

This channel has many more videos to choose from - browse or search by topic.

4. Your RGE Prep Checklist

Goal: Identify the one specific task you want to master today.

Passcode: Write down your phone PIN and computer password.

Equipment: Bring your charger and any accessories (e.g., a mouse)

Page 1 | 1

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